

## ANNUAL REPORT – 2011

The last 12 months has generated a lot of activity for the Association.

The very dry summer of 2009/10 was fortunately not repeated this last summer resulting in flat water revenues. These were down by 4% over the previous year. However, operating costs decreased by \$48,000 as the deferred maintenance program of recent years is now largely complete. The new electricity contract is also delivering significant savings.

While overhead expenses were slightly more than last year, a new category “*Investigations*” has been included. This highlights the effort the Association is making to seek new opportunities and additional users. Notwithstanding that expenditure, the Operating Surplus is up 6.5%.

Investigations were conducted into the construction of a major new 7km line to Waerenga (estimated cost \$1.3m). The engineering work and the negotiation of 12 easements had been completed. Unfortunately, the necessary funding required from major users did not eventuate. The Association is grateful for Balle Bros who initiated this project and funded most of the costs. Other significant work has been undertaken for the planned SH1 realignment. This requires the relocation of sections of the Association’s network at Te Kauwhata Road and Plantation Road.

The Waikato District Council, as our maintenance contactor, continues to operate the scheme efficiently and the water has been supplied for the most part without any major disruption. Unfortunately, issues with the Hampton Downs Line continue to occur. These cause supply concerns with some users. Remedial solutions are being pursued.

Our Executive Officer has spent a lot of time overseeing these investigations and maintenance programs.

### **Capital Works Undertaken:**

#### Reticulation:

The largest item relates to modifications undertaken to eliminate the reliability issues on the Hampton Downs Line and its spurs. More work is currently being undertaken.

#### Legal Matters:

Work to ensure all easements are in place has been completed.

### **Replacement of the Rules:**

During the Waerenga investigation, it became apparent that the current Rules of the Association made the legal drafting of leasing supply agreements difficult. The Committee resolved to undertake a complete review to ensure the Rules met the current and future needs of the Association without compromising the objectives. The resulting Rules are more clear and easily understood. I commend these to you adoption.

I want to especially thank our Executive Officer for the professional and pro-active way he has conducted the Association’s affairs. The Committee’s effort is also appreciated. We also welcome the new members and users to the Association.

We thank all members and users for their continued support and trust the Association can continue to provide your water needs for the future.

I look forward to meeting you at our Annual General Meeting.

*Ross Goodin*

**Chairman**

## **Important Notice**

Water supplied by the Association is not potable water. Therefore, it is unfit for human consumption without proper filtration and treatment.

**Note:** The Association shall not be liable, or in any way be held responsible, for any issues arising from drinking this water or inappropriately using it domestically.

This water is suitable for all outdoors uses such as:

- Stock water
- Crop and garden irrigation
- Crop spraying
- Wash downs
- Water features
- Swimming and spa pools (Note: Regular chlorination and maintenance of the pool filters will make this water safe to use.)
- Connecting to toilets

---

## **EMERGENCY and AFTER HOURS**

Should you become aware of any major maintenance issues along the reticulation network where large amounts of water are being discharged, please immediately ring the Association's emergency number. This is a 24/7 line operated by the Waikato District Council.

**(07) 824 8633**

**Hall and Churchill East Road Users:** Please use this number if there is any unexpected power outage lasting more than 2 hours.

**All Users:** Please note: Users are wholly responsible for the maintenance of the reticulation beyond the meter. You should check your lines regularly for any leaks particularly where the line is exposed to damage from traffic, frosts and livestock.

For any minor maintenance matters, please directly contact the Executive Officer:

PO Box 15,  
Te Kauwhata 3741

Email: [water@tkwa.co.nz](mailto:water@tkwa.co.nz)  
Free Phone: **0800 TKWATER (859 283)**  
Web Site: [www.tkwa.co.nz](http://www.tkwa.co.nz)

**Executive Officer:** Andrew Cornwall  
Mobile: 021 433 417

## **OTHER REMINDERS:**

### **1. This Summer:**

All forecasts indicate that this will be another l o n g **hot** summer. Just remember:

- WDC town supply costs you \$1.51 per m<sup>3</sup> (exc GST).
- TKWA supply is billed at only 36 cents per m<sup>3</sup>. *You do the sums!*
- For newer properties, WDC supply is by way of trickle feed with all of the extra issues and costs that entails.
- TKWA is a high pressure supply and is unlimited (subject only to your entitlement).

### **2. Payment of your quarterly Account:**

- It makes administration so much easier if your accounts are paid by direct debit into our bank account. **Please ensure your “Account No” (eg: 80600) is included in the details of the transaction.** If you can do this – thanks a lot!
- If you get more than one invoice, please pay each invoice separately with your 6 digit “Account No.” shown on each payment (eg: 80600).

### **3. Selling Your Property? Part 1:**

Remember, your property has a permanent water entitlement – even if you are not currently taking supply.

This entitlement is an increasingly valuable asset. You should ensure your valuer, real estate agent and lawyer are aware of this. The LIM report issued by the Waikato District Council contains details of the ability to use TKWA water on your property.

If you have mislaid your DSE Certificate, please contact the Executive Officer for a replacement.

### **4. Selling Your Property? Part 2:**

Please contact the Association as soon as possible so a final meter reading can be made. If you can provide us with the details, we will also contact the new owners and amend our data base.

### **5. Thinking about Subdivision?**

Please talk with us at the planning stage. We can ensure you get the maximum value for the new sections by incorporating the DSE as part of your marketing plan. Your water entitlement is an increasingly valuable asset.

**Note:** The existing DSE belonging to the property will be reallocated on a pro-rata basis when the new titles are issued.